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FOR IMMEDIATE RELEASE

SINGAPORE POWER STAFF USE WEARABLE TECHNOLOGY ON THE JOB

Cutting-edge technology widens the reach of specialists and improves productivity

1. Singapore Power (SP) staff will be the first in Singapore to use wearable technology, in a pilot beginning later this month. With this technology, SP expects to boost productivity, save costs, and accelerate knowledge transfer.

2. Field staff can engage with specialists and experts in real time and obtain on-demand guidance. Their supervisors in the control room can see what the field staff see and offer real-time guidance. In this way, expert knowledge and experience can be shared widely with real-time visuals. This improves responsiveness to situations, including response to outages, translating into enhanced reliability of power supply to customers.

3. Adopting the new technology also opens a wide range of possibilities to augment skilled resources, to alleviate the shortage of engineering talent.

4. SP's Chief Information Officer Mr Wong Chit Sieng said, “We seek out technology solutions that will improve productivity and effectiveness. Wearable technology has the potential to be a game changer, to the way our 2,000 field crew conduct their work. We are excited to be the first in Singapore to adopt wearable technology to improve operational responsiveness and accelerate knowledge transfer. This will ultimately enhance our ability to maintain reliable power supply, minimising disruptions that would be costly to customers and the Singapore economy.”

5. Please refer to Annex A for key features of the device.

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About Singapore Power

Singapore Power Group (SP) is a leading energy utility group in the Asia Pacific. It owns and operates electricity and gas transmission and distribution businesses in Singapore and Australia.

More than 1.4 million industrial, commercial and residential customers in Singapore benefit from SP's world-class transmission, distribution and market support services. The networks in Singapore are amongst the most reliable and cost-effective worldwide.

Annex A

Key features of the Wearable Technology

a) **View tasks hands-free**
They can view their assignments on-the-go and perform their tasks hands-free via an interface activated by hand gestures, touch and voice command. No other manuals or gadgets are required.

b) **Real-time coaching and back-up**
Engineers can initiate a video conference and seek real-time input from their supervisors. This could avert costly down-time especially for commercial and industrial customers.

c) **Library of reference tools**
Engineers can call up multimedia reference materials such as videos and manuals on the go.